

# **Accounting Support Officer**

## **Our Vision**

To be the most prominent Financial Advisory Firm in Regional Queensland, with a full service offering that supports our Clients goals

## **Our Values**

Family values of care & support Performance focused, outcome driven Client centric

## About Us

Carey Group are an integrated accounting and financial services firm, well established in North Queensland to deliver outcomes for clients across our region, a commitment the Partners and team share.

Since 1951 starting out as a small accounting firm in Ingham, Carey Group has continued to evolve, transforming into a multi-disciplinary company with a team of over 75 professional staff across five locations – Townsville, Ingham, Cairns, Malanda and Brisbane.

At Carey Group our focus has always been to grow with our clients. Based on reputation of quality business, accounting and tax solutions, our service offering has grown to include Financial Advice, Self Managed Superannuation, Bookkeeping, Auditing, Business Advisory and Marketing services.

## Purpose

This is a hands-on role where you will support the management of a broad portfolio of clients, through the completion of a range of support tasks including coordination, correspondence and processing of client information.

#### Key Responsibilities

- Provide support to manage a portfolio of clients in a broad range of accounting, taxation and business matters
- Work as part of a highly functioning team, assisting Partners and other team members, in completion of work assignments
- Produce work within agreed timeframes and in line with company policy, procedures and protocols
- Liaise with clients in a manner that builds and / or maintains effective client relationships ensuring timely responses to enquiries and a positive client experience
- Undertake a range of support tasks including;
  - Coordinating the collection of information from client, including following up outstanding information and documents
  - Processing client data onto business systems
  - o Liaising with client to ensure data is correctly coded
  - Preparing BAS, IAS and PAYG returns, income tax returns and financial statements
  - Lodging returns as instructed
  - Compiling client ATO Portal reports for forwarding to banks and financial institutions as required
  - Coordinating provision of Financial Statements to banks and financial institutions as required
  - o Compiling and finalising client financial packages
  - Preparing correspondence in relation to client financial packages, income tax returns and quarterly BAS, IAS and PAYG instalments



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• Undertake other duties as directed, commensurate with current level of skills and classification.

#### **Key Selection Criteria**

#### Essential

- Self-motivated and a willingness to learn
- Demonstrated sound level of interpersonal, oral and written communication skills
- Demonstrated ability to work both autonomously and as part of a high performing team to achieve team objectives
- Sound level of organisation skills with proven ability to set priorities and manage workloads to meet deadlines
- Strong attention to detail
- Proficient use of various software systems including Microsoft Office suite of products

#### Desirable

- Experience with various accounting software systems including Xero XPM and ATO Portal
- A strong commitment to continuous professional development
- Sound level of problem solving skills, with a continuous improvement approach

#### **Employee Obligations**

#### Work Health and Safety

Carey Group aims to maintain a safe, healthy and secure work environment for all employees, clients, visitors and contractors. Achieving this aim is a responsibility of all. All employees are accountable for complying with WH&S policies and identifying, assessing and reporting workplace hazards.

#### Respect in the Workplace

Carey Group values and respects diversity of its workforce and believes that all employees should be treated fairly and with dignity and respect. All employees must show respect for each other, visitors, the general public and contractors by treating them fairly and objectively, ensuring freedom from discrimination, sexual harassment, racial and religious vilification, victimisation and bullying. Carey Group is an equal opportunity employer.

#### Policies and Procedures

Comply with all relevant Carey Group Policies and Procedures relevant to your position

Employee Acknowledgement:		
Statements included in this position description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all-inclusive. All team members are required to act at all times with integrity and professionalism and within reason can be asked to undertake tasks within their current level of competence and ability.		
I have read and understand the position description and agree to carry out the duties and responsibilities outlined above. I note that position descriptions are reviewed periodically and may be changed, after consultation, at any time.		
Name:	Signature:	Date: